











Enforced digitalisation in Germany's schools Results of a survey of 2,750 teachers from all over Germany

Oral presentation WORK2021 part III

9th of December 2021

Dr. Thomas Hardwig, Dr. Frank Mußmann
Faculty of Social Science - Cooperation Office Trade Unions and Universities
Georg-August-University Göttingen

Agenda



Introduction

The initial situation

Method

The "Digitalisation in the school system 2021" study

Results

- Digitalisation surge during the pandemic
- Digital divide between Germany's schools
- Impact of the digital divide on teachers' working conditions and professional opportunities
- Conclusions





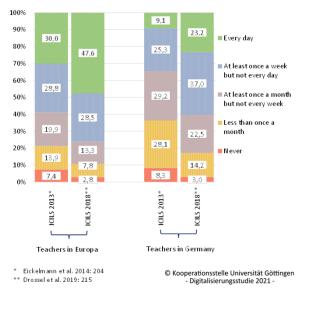




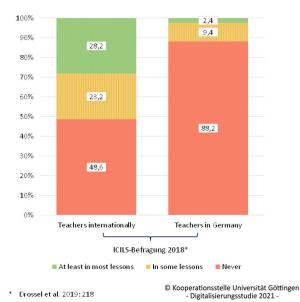
The situation before the Corona pandemic - Germany lags behind in using digital media



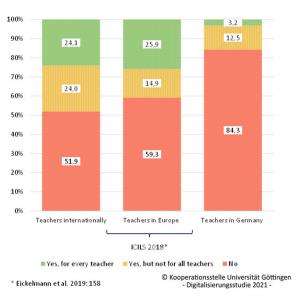
Frequency of use of digital media in schools for teaching purposes



Frequency of use of a learning management system



Provision of teachers with digital devices



Bevore the pandemic, compared to other European countries, Germany lags far behind in the use of digital media in schools. The ICILS survey results for 2013 and 2018 show a significant gap. This was the initial situation when we prepared the study to investigate the state of digitalisation and its impact on teachers' working conditions. We were then - like everyone - surprised by the pandemic and had to adapt our study somewhat. But we came at the right time to survey the pandemic-related change.

Instrument: ICILS (IEA, BMBF)







Research question of the study "Digitalisation in the [German] school system 2021"



- What is the state of digitalisation in the school system?
 - To what extent do schools pursue a strategy of digital teaching and learning?
 - What digital media and technologies are available and what are they used for?
 - What expectations do teachers have of digitalisation?
 - What are their experiences with digital media and technologies?
- What impact does digitalisation have on the working and professional conditions of teachers?
 - What opportunities and risks are associated with digitalisation?
 - How are working conditions changing (workload, working hours)?
 - How are teachers' digital competences being developed (further education, teacher cooperation, non-formal learning)?
- What labour policy challenges does the increasing digitalisation of the school workplace pose for teachers' working hours, working conditions, workload and professional development?











Information about the survey: Digitalisation in the school system 2021





Survey phase: January 4 to February 21, 2021

Participants: 2,750 registered and confirmed teachers

at 233 Schools nationwide from all German states

Types of school: Secondary level (ISCED 24/34)

("Gymnasium", "Gesamtschule")

Survey method: Online questionnaire (access-controlled, randomized)

Funding: Max Traeger Foundation, BGAG Foundation Walter

Hesselbach

Quality of the sample:

- Over one percent of the 269,727 teachers in Germany (basic population)
- 4,4 percent of the 5,271 schools
- Quality of field access, quantity and structural distribution of the sample allow for representative findings at the national level.

Publications: www.Digitalisierung-Studie.de (German language)



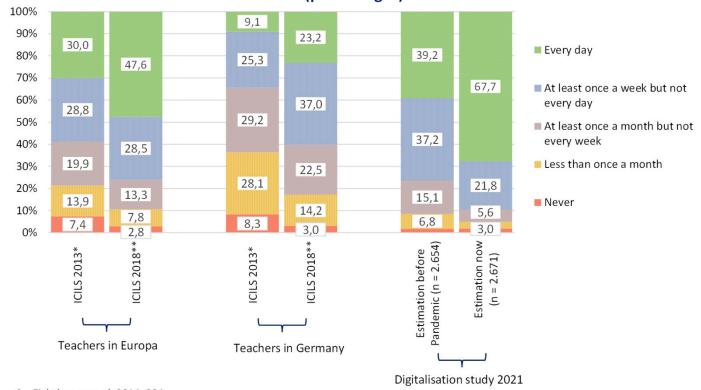




During the pandemic: increasing the use of digital media in the classroom







Compared to the initial situation 2018, a greater use of digital media can already be documented before the pandemic 2020.

However, in the year of the pandemic, there is a clear surge in the use of digital media in the classroom.

 2021 68% of teachers in Germany used digital media every day for teaching - in 2018, only 23% in Germany did so, in 2020 39%

Instrument: ICILS (IEA, BMBF)

© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -







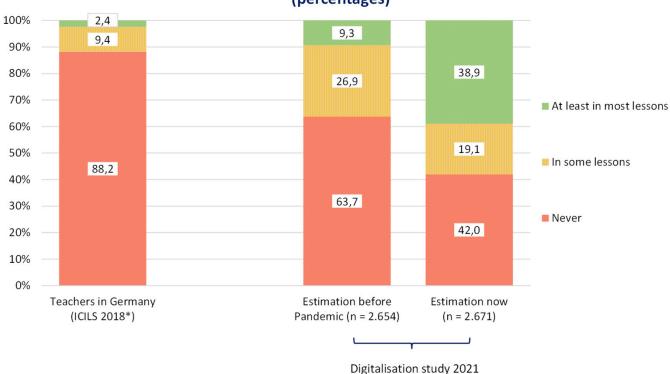
^{*} Eickelmann et al. 2014: 204

^{**} Drossel et al. 2019: 215

During the pandemic: significant increase in the use of learning management systems







 While 2020 64% of teachers in Germany did not use a learning management system in their lessons

 this share was reduced on 42 %. In 2018 it was still 88 %

•

© Kooperationsstelle Universität Göttingen
- Digitalisierungsstudie 2021 -

* Drossel et al. 2019: 218

Instrument: ICILS (IEA, BMBF)



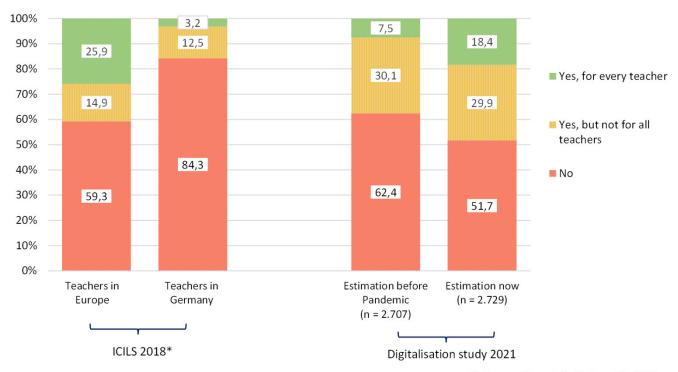




During the pandemic: Provision of digital devices for teachers



Provision of teachers with their own portable digital device (percentages)



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

* Eickelmann et al. 2019: 158

Instrument: ICILS (IEA, BMBF)





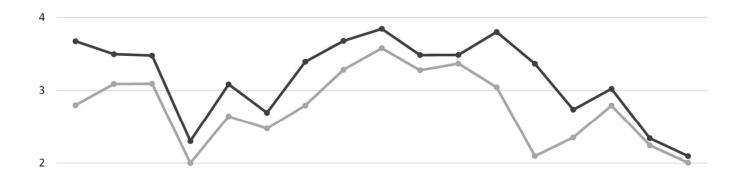


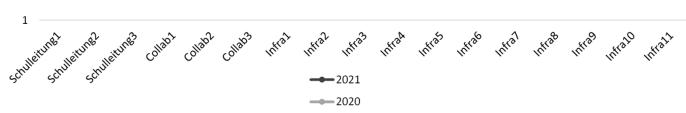
 2018 63% of German teachers had not been provided with a digital device, one year later this share was reduced on 52% - 2018 it was 84%.

During the pandemic: a digitalisation surge in schools



Strategy and infrastructure items from SELFIE at school levels Comparison 2020 and 2021 (mean values, n = 174 schools)*





^{* =} only schools with at least five participants

© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

We have mapped the digitalisation surge across 17 items that document the digital maturity of a school. We use the European Commission's SELFIE tool for this purpose. All schools have been able to develop their digital maturity (increase in all items).

SELFIE-Items (Examples)

Schulleitung1

• We have a digital strategy at our school.

Collab2

 At our school, we discuss the advantages and disadvantages of teaching and learning with digital technologies.

Infra1

 At our school, the digital infrastructure supports teaching and learning with digital technologies

Infra 11

 At our school there are online libraries with teaching and learning materials

Instrument: SELFIE (EU-Comission)







Focus on safeguarding teaching during the pandemic's restrictions



Digitalisation boost for teaching and learning at German schools (2020 before Pandemic and the beginning of 2021, percentages, all states, n = 2.750)

60% 80% 100% 35.3 20,0 6,8 2020 13,4 22,2 We have a digital stategy at our school. 19,3 2,8 6,4 29,6 41,7 2021 At our school... 12,5 19,1 21,1 38,1 6,6 2020 the digital infrastructure supports digital teaching and learning. 5,9 11,1 32,8 35,3 14,6 2021 13.3 17.5 30.1 20.6 15.4 2020 are school owned / managed devices that students can use. 3,3 5,9 24,5 35,1 30,4 2021 are school owned / managed 39,1 25,7 16,6 8,3 6,7 2020 devices that students can take 14,6 8.6 20.5 28.6 26.5 2021 home. 27,7 2020 13,5 4,9 I use digital technologies to provide 19,2 33,8 students timely feedback 3,2 5,5 24,0 42.7 24,6 2021

© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

The biggest changes concern aspects related to safeguarding teaching during the pandemic's restrictions on school operations.

- Doubling the number of teachers who have a digital school strategy from 27% to 61% (green bars) and who have a supporting digital infrastructure from 26% to 50%.
- Increase also for school-owned devices: For devices that are to be used by students from 36% to 65%, which can also be taken home for learning, even from 15% to 55%
- Nearly quadrupling the proportion of teachers providing timely digital feedback from 18% to 68%

Instrument: SELFIE (EU-Kommission)



■ Disagree ■ Neither agree nor disagree ■ Agree ■ Strongly agree ■ Not specified

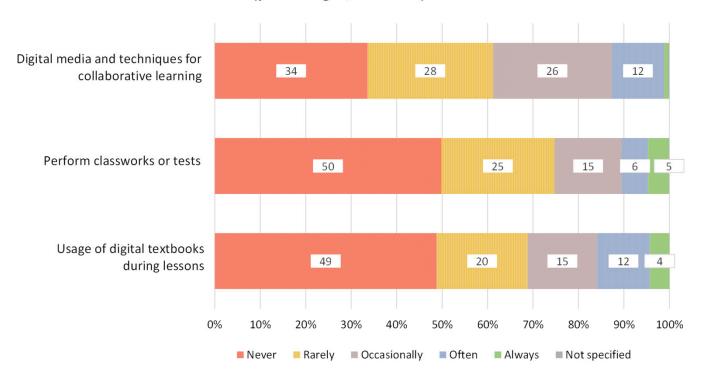




Advanced concepts of digital teaching and learning weakly developed



Frequency of use of digital media for collaborative learning by students (percentages, n = 2.750)



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

The crisis did not have any particular impact on the pedagogical use of digital opportunities.

- Only a minority of 13% of the teachers use collaborative learning forms more frequently (often/always).
- Digital classwork and tests are also rather rarely part of everyday school life: rarely/occasionally: 39% often/always: 10%.
- Digital textbooks are also rarely used: rarely/occasionally: 35% often/always: 16%

Instrument: Techniques and functions (Cooperation Office)



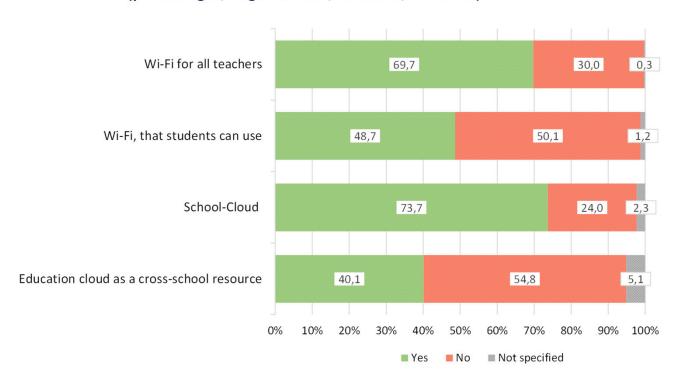




Despite the surge in digitalization, there are still deficiencies in the infrastructure of schools



Digital infrastructure available at German schools (percentages, Begin of 2021, all states, n = 2.750)



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

Despite the surge in digitalization, there are still deficiencies in the infrastructure of schools.

- Only in 70 % of the schools do all teachers have WLAN
- Only in 49% of schools can pupils use the WLAN
- Only in 74% of schools can a school cloud be used

This documents that the foundations are not in place in many German schools to implement modern forms of digitally supported teaching and learning.

Instrument: Techniques and functions (Cooperation Office)

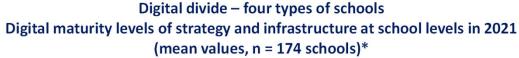


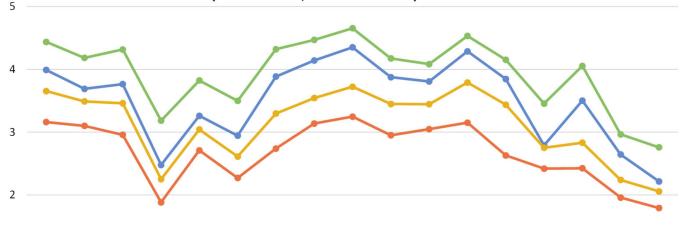


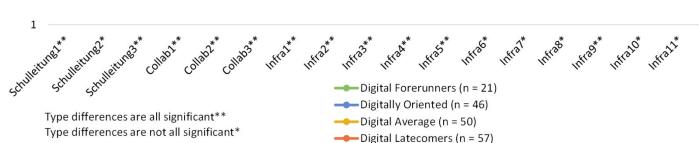


Digital divide between Germany's schools









* = only schools with at least five participants

Instrument: SELFIE (EU-Kommission)

© Kooperationsstelle Universität Göttingen
- Digitalisierungsstudie 2021 -

If we use an elaborate statistical procedure (class analysis) to work out the hidden patterns in the data, we get four different types of schools.

- They differ in the intensity with which they were able to build a digital school strategy and a digital infrastructure for teaching and learning.
- The figure shows that the four school types differ significantly from each other in all 17 dimensions.

12% Digital Forerunners

26% Digitally Oriented

29% Digital Average

33% Digital Latecomers



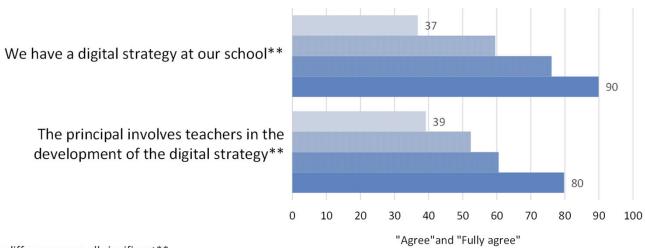




Digital divide between schools: Digital school strategy



Digital school strategy by school types with different strenghts of digital strategy and infrastructure (percentages, n = 2.505 to 2.620)



Type differences are all significant**

Type differences are not all significant*

Digital Latecomers

■ Digital Average

■ Digitally Oriented

Digital Forerunners

© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

The differences between the school types are shown here as representative of the 17 dimensions. The differences are huge and they are always significant in the post hoc test of the analysis of variance.

Teachers are often not given orientation on how digital teaching and learning should be realised at their school.

- 90% of teachers at digital forerunner schools can be guided by a digital school strategy - 37% at Digital Latecomer schools
- 80% are involved in the development of a digital strategy at Forerunner Schools.
- 39% at Digital Latecomer Schools

Instrument: SELFIE (EU-Kommission)



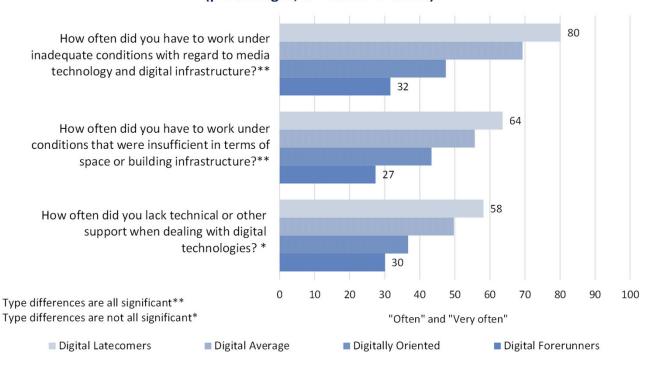




Digital divide between schools: There are significant limitations in technology use and support



Obstacles to the use of digital technologies in schools with different strenghts of digital strategy and infrastructure (percentages, n = 2.609 to 2.619)



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

We can show the importance of a consistent implementation of digital teaching and learning by looking at the differences in the situation of teachers in the different types of schools.

What are the consequences of these differences?

Digital divide between schools: There are significant limitations in technology use and support

- 32% of teachers at Forerunner Schools complain about inadequacies in the digital infrastructure vs. 80% at Digital Latecomer Schools
- 30% lack of technical or other support in using technology v. 58% at Digital Latecomer Schools

Instrument: Digitalisation (Cooperation Office)



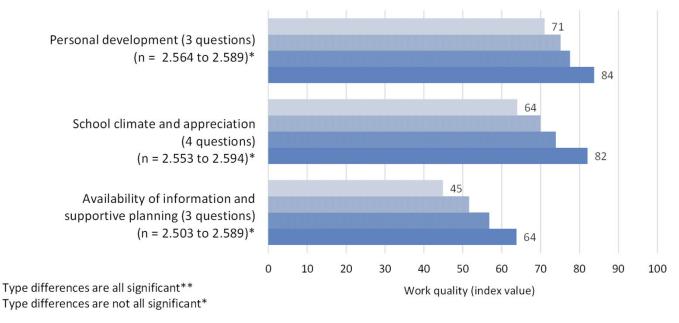




Digital divide between schools: Differences in the quality of working conditions







© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

■ Digital Forerunners

The digital divide has consequences for the quality of teachers' working conditions (DGB Good Work Index). They rate their work situation better if their school is actively engaged in digitalisation.

The results indicate that teachers understand digitalisation

- as a contribution to personal development +13 points
- as an expression of appreciation and part of an open school climate

+18 points

 as improving information and planning in their school. +19 points

The more the schools realise digitalisation, the better the work is evaluated.

Instrument: DGB Good Work Index

Digital Latecomers



Digitally Oriented

Digital Average



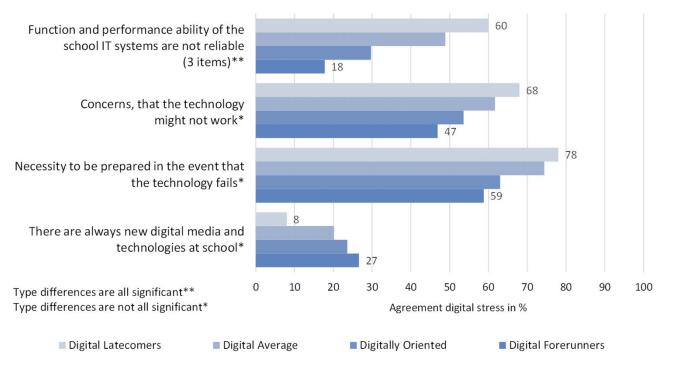


Digital divide between schools:

The more schools realise digitalisation, the less technostress teachers have



Aspects of digital stress in schools with different strenghts of digital strategy and infrastructure (percentages, n = 2.386 to 2.491)



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

Contrary to popular belief, this also applies to technostress: the more the school realises digitalisation, the less technostress teachers experience

- in the case of unreliable IT systems,
 it is 42% less
- on the concern of failing technology
 21% less
- the need to protect against technical failure
 19% less
- Exeception: the insecurity caused by constantly new media and techniques rarely occurs with latecomers, but with forerunners the stress is about
 19% bigger

Instrumente: Technostress / Digitaler Stress (Ragu-Nathan et al. / Ayyagari et al. / Gimpel u.a.)



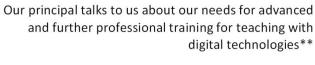




Digital divide between schools: Development of digital competences of teachers



Further professional training for teaching with digital technologies in schools with different strenghts of digital strategy and infrastructure (percentages, n = 2.604 to 2.611)



I have the possibilities, to participate in advanced and further professional training for teaching and learning with digital technologies*

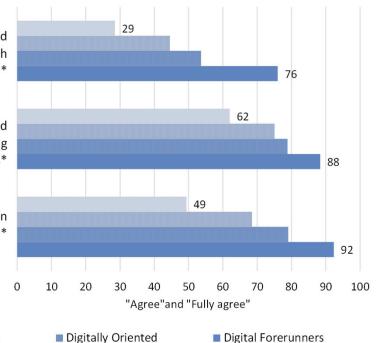
Our principal encourages us to share experiences in school about teaching with digital technologies**

Type differences are all significant**

Type differences are not all significant*

■ Digital Latecomers

■ Digital Average



© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

Despite increased demands on digital teaching and learning, there is often a lack of opportunities for further training and exchange of experiences within the teaching staff.

- 88% of teachers at Forerunner Schools have the opportunity for professional development on digital teaching and learning, 62% at Digital Latecomer Schools
- 92% Of teachers on Forerunners Schools feel supported by their school management in exchanging experiences on digital teaching and learning.
- 49% at Digital Latecomer Schools

Instrument: SELFIE (EU-Kommission)







Digital divide between schools: Better development conditions for teachers' digital competences at digital forerunner schools



Schools with a digital orientation and

offer better conditions for the

teaching and learning.

digital competence

functioning infrastructure also seem to

development of competences for digital

Not only do they promote digitally affine

Forerunner Schools rate their digital

17% at Digital Latecomer Schools

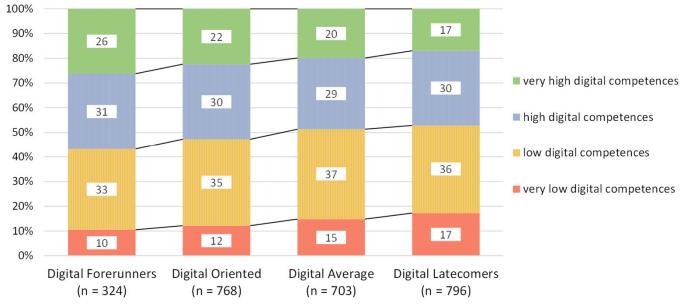
teachers, but they can probably also

better motivate teacher with weaker

10% of teachers at Digital

competence as low

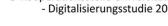
Digital competence of teachers in schools with different strengths of digital strategy and infrastructure (percentages, n = 2.591)



The mean differences between the school types are significant (with the exception of directly adjoining school types)

© Kooperationsstelle Universität Göttingen - Digitalisierungsstudie 2021 -

Instrumente: Technostress / Digital stress (Ragu-Nathan et al. / Ayyagari et al. / Gimpel u.a.)



GEORG-AUGUST-UNIVERSITÄT

GÖTTINGEN





Conclusion



We do not know whether Germany's schools have caught up in an international comparison. Comparative data is currently lacking. But we can say on an empirical basis:

- 1. The pandemic-related digitization surge has led to a **significant increase on digitally supported teaching and learning** in German schools. The usage scenarios served primarily to safeguard teaching under pandemic conditions.
- 2. A digital divide has developed among secondary schools in Germany. Only 12% of schools are Digital Forerunners.
- 3. Teachers at digital forerunner schools have significantly better working conditions and better professional development opportunities than teachers at Latecomer Schools.
 - Professional advantages due to a digital school strategy and a functioning infrastructure
 - Better working conditions (personal development, school climate, information and planning)
 - Less Technostress
 - Better Opportunities to further training, learning and acquiring digital skills.
- 4. Also for labour policy reasons, schools should therefore pursue a clear strategy of digital teaching and learning
- 5. Research should increasingly address the question of under what conditions **organizational development can succeed in schools** that successfully implement pedagogically informed concepts of digital teaching and learning.







References



ICILS (International Computer and Information Literacy Study):

- Bos u.a. (Hg.) (2014): ICILS 2013. Münster: Waxmann.
 - Eickelmann u.a. (2014): Schulische Nutzung von neuen Technologien in Deutschland im internationalen Vergleich. S. 197–229.
- Eickelmann u.a. (Hg.) (2019): ICILS 2018 #Deutschland. Münster: Waxmann.
 - Drossel u.a.: Nutzung digitaler Medien und Prädiktoren aus der Perspektive der Lehrerinnen und Lehrer im internationalen Vergleich. S. 206-240

TPACK (Technological Pedagogical And Content Knowledge):

- Bos u.a. (Hg.) (2016): Schule digital der Länderindikator 2016. Kompetenzen von Lehrpersonen der Sekundarstufe I im Umgang mit digitalen Medien im Bundesländervergleich. Münster, New York: Waxmann
- Endberg (2019) Professionswissen von Lehrpersonen der Sekundarstufe I zum Einsatz digitaler Medien im Unterricht. Münster: Waxmann

DGB-Index Gute Arbeit

- Fuchs (2009): Der DGB-Index Gute Arbeit. In: Kistler / Mußmann (Hg.): Arbeitsgestaltung als Zukunftsaufgabe.
 Die Qualität der Arbeit. Hamburg: VSA-Verl., S. 186–222.
- Holler u.a (2014): Die Weiterentwicklung des DGB-Index Gute Arbeit. In: Zeitschrift für Arbeitswissenschaft 68 (3), S. 163–174.

SELFIE (Self-reflection on Effective Learning by Fostering the Use of Innovative Educational Technologies")

- Europäische Kommission (2020): SELFIE wie kann Ihre Schule digitale Technologien noch besser für den Unterricht nutzen? Testen Sie selbst!
 https://ec.europa.eu/education/schools-go-digital_de
- All SELFIE questions.
 https://ec.europa.eu/education/resources-and-tools/document-library/selfie-questions de

Technostress / Digitaler Stress

- Ayyagari et al. (2011): Technostress: Technological Antecedents and Implications. In: MIS Quarterly 35 (4), 831-858.
- Gimpel u.a. (2018): Digitaler Stress in Deutschland. Eine Befragung von Erwerbstätigen zu Belastung und Beanspruchung durch Arbeit mit digitalen Technologien. Düsseldorf: Hans-Böckler-Stiftung.
- Ragu-Nathan et al. (2008): The consequences of technostress for end users in organizations. In: Information System Research 19 (4), S. 417–433.

GEW Mitgliederbefragung 2020

 Mauss (2020): Digitalpakt Schule und Digitalisierung an Schulen. Frankfurt a. M.: GEW Hauptvorstand.

Statistische Basis

 Statistisches Bundesamt (2020): Bildung und Kultur. Allgemeinbildende Schulen. Schuljahr 2019/2020, Fachserie 11, Reihe 1, 2020

CBI (Copenhagen Burnout Inventory)

 Kristensen et al. (2005): The Copenhagen Burnout Inventory. In: Work & Stress 19 (3)

Digitalpakt Schule

 Die Bundesrepublik Deutschland und die Länder (16.05.2019): Verwaltungsvereinbarung DigitalPakt Schule 2019- 2024. Online verfügbar unter https://www.kmk.org/themen/bildung-in-der-digitalen-welt/digitalpakt-schule.html

Digital-Strategie der KMK

- KMK (2012): Medienbildung in der Schule. Beschluss der Kulturministerkonferenz vom 8. März 2012
- KMK (2017): Bildung in der digitalen Welt. Strategie der Kultusministerkonferenz. Beschluss der Kultusministerkonferenz vom 8.12.2016 (Stand 7.12.2017).
- KMK (2020): Bericht der Lenkungsgruppe zur Umsetzung der Strategie "Bildung in der digitalen Welt". Kurzfassung (Stand 30.11.2020).
 Online verfügbar unter www.kmk.org.

Monitor Digitale Bildung

 Schmid u.a. (2017): Monitor Digitale Bildung. Die Schulen im digitalen Zeitalter. Gütersloh: Bertelsmann

Expertengremium Arbeitszeitanalyse

Expertengremium Arbeitszeitanalyse (2018):
 Empfehlungen zur Entwicklung arbeitszeitrechtlicher
 Normen für Lehrerinnen und Lehrer sowie
 Schulleitungen an niedersächsischen Schulen. Bericht.
 Niedersächsisches Kultusministerium. Hannover.







Publications of the Cooperation Center for Universities and Trade Unions on the focus



Working time and workload of teachers

- Mußmann u.a. (2016): Niedersächsische Arbeitszeitstudie Lehrkräfte an öffentlichen Schulen 2015/2016. Göttingen.
- Mußmann u.a. (2017): Niedersächsische Arbeitsbelastungsstudie 2016: Lehrkräfte an öffentlichen Schulen. Göttingen.
- Hardwig / Mußmann (2018): Zeiterfassungsstudien zur Arbeitszeit von Lehrkräften in Deutschland. Konzepte, Methoden und Ergebnisse von Studien zu Arbeitszeiten und Arbeitsverteilung im historischen Vergleich. Göttingen
- Mußmann u.a. (2020): Arbeitszeit und Arbeitsbelastung von Lehrkräften an Frankfurter Schulen 2020. Ergebnisbericht. Göttingen

www.Arbeitszeitstudie.de

Digitalisation of the work

- Hardwig / Weißmann (Hg.) (2021): Eine neue Qualität der Zusammenarbeit im Unternehmen. Die Arbeit mit Kollaborationsplattformen gestalten. Göttingen.
- Hardwig / Klötzer / Boos (2020): Software-supported collaboration in small and medium-sized enterprises. In: Measuring Business Excellence 24 (1), S. 1–23.
- Hardwig / Klötzer / Boos (2019): The Benefits of Softwaresupported Collaboration for Small and Medium Sized Enterprises. A literature review of empirical research papers. In: IFKAD (Hg.): Proceedings. p. 1024–1034.
- Weissmann; Hardwig (2020): Working with collaboration platforms. Work design recommendations. Göttingen: SOFI, Soziologisches Forschungsinstitut Göttingen an der Georg-August-Universität.

www.collaboteam.de



















Digitalisation in the school system 2021 Working hours, working conditions, framework conditions and perspectives of teachers in Germany

Kooperationsstelle Hochschulen und Gewerkschaften der Georg-August-Universität Göttingen:

Dr. Frank Mußmann (Sozialwissenschaftler)

Dr. Thomas Hardwig, (Soziologe, Wissenschaftlicher Mitarbeiter)

Dr. Martin Riethmüller (Diplom-Psychologe, Wissenschaftlicher Mitarbeiter)

Stefan Klötzer (M. Sc., Wirtschaftspsychologie, Wissenschaftlicher Mitarbeiter)

Unter Mitwirkung von: Matthias Brandt, Vanessa Fladung, Stefan Peters, Michael Schischkin, Jan Schrewe

Download: <u>www.Arbeitszeitstudie.de</u> / <u>www.Digitalisierung-Studie.de</u>

Mail: kooperationsstelle@uni-goettingen.de / URL: www.kooperationsstelle.uni-goettingen.de